

H802 Installation Guide

Please read this manual carefully before installing and using this product and save it for future reference. Due to the iterative update of the product, please forgive us if there is any discrepancy between some of the functions and the description of the manual.

Overview

H802 all-digital touch visual intercom indoor device adopts the latest audio and video compression technology, integrating high-definition visual intercom, remote control, home security, information query and remote calling elevator lights functions in one. Streaming media information is transmitted based on TCP/IP protocol, which can support POE 12V power supply, and can be used with one POE cable for the simplest installation, which greatly reduces installation and maintenance costs and provides a better choice for intelligent communities.

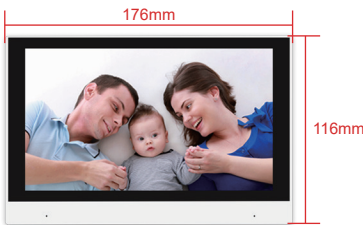
Product characteristics

Use dual-core 1.2Ghz main frequency processor, run linux system, using 7-inch display screen with capacitive touch screen, accurate touch interaction, beautiful and generous display, supporting remote monitoring of doorway machine video, supporting call management office host, supporting 8-way wired security, access to door magnetic, infrared shooting and other switch sensors, supporting remote upgrade configuration, convenient maintenance, adjustable screensaver function, convenient environmental protection, support setting volume, brightness adjustment, network configuration and so on.

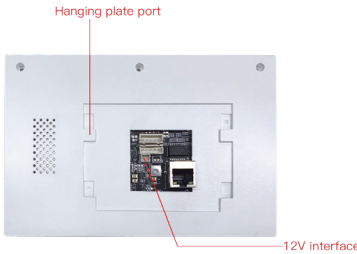
Product function parameters

Display screen	7-inch HD display	Resolution	800*480
Touch screen	High precision capacitive touch screen	Security interface	Route 8
Network interface	RJ45 interface	Power interface	2pin
Power requirement	12~24V DC Optional support for standard POE (IEEE802.3af)	Opening	Standard 86 boxes
Installation mode	Wall mount		

Structure size description



Installation wiring instructions



Instruction for use

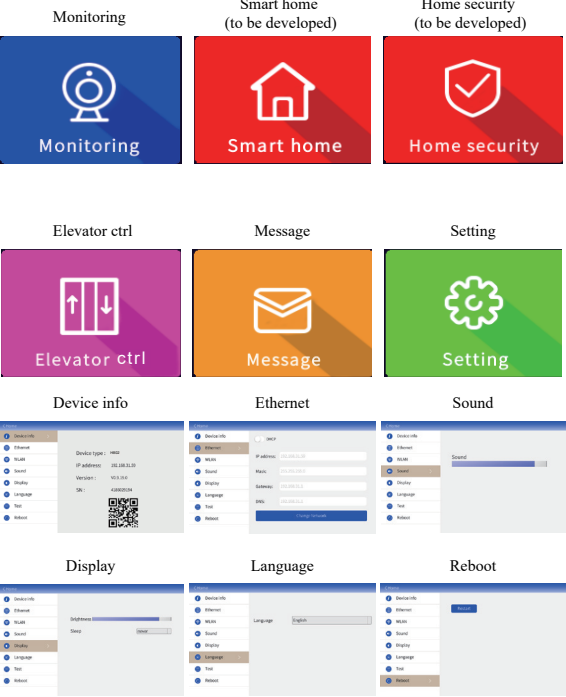
The content of the display screen is displayed after the power is on.

Answer an incoming call

Remote monitoring door machine



- Selecting the "Open door" button will open the door controlled by the machine at the other side's door;
- Select the "answer" button will enter the answer interface, you will be able to answer audio and video calls;
- Select the "hang up" button to reject the call from the other party;
- When there is a caller ID, there will be a "preview" function so that you can see the video image called by the phone at the door in advance.



- Click "Monitoring" to select the door machine or property management machine that you need to call, and you can make the call;
- In the "Ethernet", you can set static IP, to dynamically obtain IP address, IP address, subnet mask, gateway, DNS;
- Click "Display" to control the brightness of the screen and the time of the screen; adjust the brightness by dragging the scroll bar;
- Click on the corresponding language in the "Language" to switch between different languages. Simplified Chinese, traditional Chinese and English are currently supported;
- In the "Sound bar", slide the scroll bar to set the device volume;
- In the "Setting" you can see the device type, IP address, version number, serial number.

Common troubleshooting

H802 Indoor device adopts high stability system design, which can automatically deal with network and system failures. Even if a failure occurs, the machine can be repaired in one minute without user intervention. During installation and use, if the following problems occur, please deal with them as follows:

- ① Unable to boot normally, please check carefully whether the power LED on the back is working properly and whether the DC power outlet is working properly. If you use POE power supply, please check whether the crystal head is pressed properly;
- ② Unable to connect to the Internet, please carefully check whether the network cable Jack is plugged in and whether the crystal head of the network cable is pressed. If the network cable is not abnormal, please check whether the network can be connected to the external network.
- ③ Unable to call the unit door machine or the management center, please confirm whether the indoor machine and the door machine are on the same local area network, and whether this local area network can be connected to external network data to synchronize settings.

Matters needing attention

- ① Please do not use this product in high temperature, humidity or dusty places;
- ② Avoid falling or strong collision, otherwise the display screen may be damaged or the system function may be abnormal.

- ③ Please do not disassemble the product by yourself to avoid damaging the product and affecting the warranty;
- ④ Do not use alcohol or other organic solvents to wipe the surface of the product;
- ⑤ Please contact the professional installation and construction team to install this product to avoid affecting the use of functions or leaving hidden dangers;
- ⑥ Please adjust the display brightness and volume of the product reasonably according to the actual use.